# A Dissection of Mutual Fund Fees, Flows, and Performance

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## Motivation

- Concern that trailers are harming investors, much policy discussion and debate, but no evidence from any country
  - UK (2006), Continental Europe (2007), and Australia (2010):
    - × Banned Embedded Commissions
- Fiduciary Duty / Qualified Best Interest Rules
  US: DOL Proposal in 2015: Client's best interest first
- Issue of mutual fund fees has taken center stage
- Estimated total 12b-1 fees in the US (2009): \$9.5 billion
  0.25% average. 1% maximum (WSJ)
- Estimated total trailer fees in Canada (2009): \$6 billion
  - 0.58% average, 1.5% maximum (our dataset)
  - Roughly \$6.5 billion in 2014

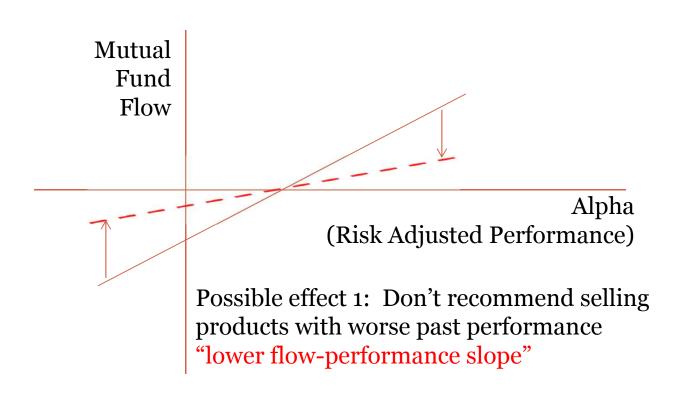
### **Research Questions**

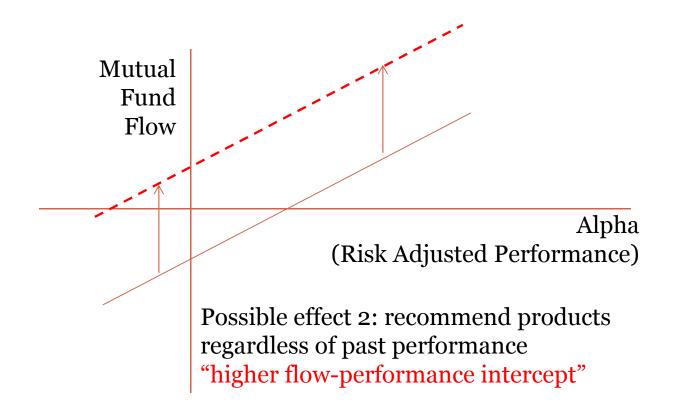
 Does past risk-adjusted performance ("alpha") affect future fund flows?

• Is this flow-performance relation affected by the structure of fund fees?

• Does the flow-performance relation affect future alphas?

• Incentive to generate future performance?





### Some Prior Research

Mutual fund fees are high in Canada relative to the US and other countries

o Ruckman, 2003 CJE, Khorna, Servaes, and Tufano, 2008 RFS.

 Mutual fund flows may be affected by performance and fees

• Del Guercio and Tkac, 2002 JFQA.

• Mutual fund performance depends on the incentive to generate alpha

• Del Guercio and Reuter, 2014 JF.

## New Contributions

- Specific fund details on flows by FundSERV Code
  - Not publicly available

### • Specific fund details on purchase options

- Fee Based
- Deferred Sales Charge (including low load)
- Front End
- No load

#### • Specific fund details on fee structures

- Trailer fees
- Deferred sales charges
- Commissions
- Management fees
- Trading expenses
- Other fees
- The data enable a precise look and ability to dissect the relations between fees, flows, and performance

### Data

#### • 2003-2014

- 43 fund families (38.1% of the market)
- **\$746 billion** of AUM for direct managed funds (66.7% of market)
- \$152 billion in AUM for fund-of-funds (48.6% of market)
- 18,102 stand-alone funds FundSERV codes
- 4,018 fund-of-funds FundSERV codes
- >1 million monthly FundSERV code observations

#### • Four main groups:

- 1. stand-alone funds that cannot be purchased directly from fund companies,
- 2. stand-alone funds that can be purchased directly,
- <sup>3.</sup> fund-of-funds that cannot be purchased directly, and
- 4. fund-of-funds that can be purchased directly.

			<u>Fund of Funds</u>					
Variable	Obs.	Mean	Median	Std. Dev.	Obs.	Mean	Median	Std. Dev.
<u>Fund Flow and Performance</u> <u>Variables</u>								
Flows Net of PAC, SWP, Switches, Reinvestments, Distributions, and Affiliated Dealer and Affiliated Investment Funds	1102377	-0.0187	Ο	0.0864	294232	-0.0630	-0.0035	0.1349
All Inflows - All Outflows	1102377	-0.005	-0.0002	0.0799	294232	-0.0273	-0.0014	0.1108
PAC Inflows - SWP Outflows	1102377	0.0003	0	0.001	294232	0.0002	0	0.0008
Switches In - Switches Out	1102377	0.0022	0	0.0159	294232	0.0037	0	0.0181
Reinvested Distributions - Paid Distributions	1102377	-0.0002	ο	0.0013	294232	0.0012	0	0.0033
Affiliated Dealer Inflows - Outflows	1102377	0.0018	ο	0.0069	294232	0.0029	0.0001	0.0092
Affiliated Investment Funds Inflows - Outflows	1102377	0.0057	0	0.0398	294232	0.0159	0	0.0609
Alpha	1010575	0.2502	0.2492	0.7433	264199	0.1321	0.001	0.5666

	Stand-alone funds					<u>Fund of Funds</u>			
Variable	Obs.	Mean	Median	Std. Dev.	Obs.	Mean	Median	Std. Dev.	
Purchase Option Variables									
Purchase Option Deferred Sales Charge	1209285	0.4579	0	0.4975	308336	0.3690	0	0.4567	
Purchase Option Front End	1209285	0.3956	0	0.4874	308336	0.2501	0	0.4007	
Purchase Option Fee Based	1209285	0.0835	0	0.2743	308336	0.2288	0	0.3873	
Purchase Option No Load	1209285	0.0629	0	0.2408	308336	0.1521	0	0.3275	
Minimum Purchase Amount	1209285	78970	500	460110.84	308336	10335	500	130544.94	
<u>Fund Expense Variables</u>									
Deferred Sales Charge Year 1	1209285	4.7928	5.5	1.5246	308336	4.2111	5.5	2.0585	
Deferred Sales Charge Slope	868685	-0.186	-0.1831	0.0486	299778	-0.1488	-0.2031	0.0939	
Sales Commission for Deferred Sales Charge	1209285	1.6704	0	2.1481	308336	0.4838	0	1.3345	
Maximum Front End Commission	1209285	1.7338	0	2.3883	308336	0.9815	0	2.0542	
Front End Commissions Paid	1102377	0.0196	0	0.0871	294232	0.1065	0.0037	0.176	
Maximum Posted Switch Fee	1209285	1.9964	2	0.083	308336	1.6108	2	0.7918	
Performance Fee	1209285	0.0845	0	0.561	308336	0	0	0	
Negotiated Management Fees Paid	1102377	0.0244	0	0.0909	294232	0.0861	0	0.1655	
Management Expense Ratio	1110152	2.0736	2.1604	0.6552	251669	1.9686	2.0258	0.5988	
Trading Expense Ratio	1209285	1.3137	0.2467	2.3835	308336	0.6946	0.25	1.6239	
Maximum Posted Initial Trailer	1110152	0.5823	0.5	0.3628	251669	0.689	0.75	0.3302	
Trailer Slope	1074741	0.0664	0	0.1644	251360	-0.049	0	0.3601	
Other Payments to Dealer- Brokers	1102377	0	0	0.0001	294232	0	0	0	

### **Regression Models**

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### • Full Sample (random effects)

•  $Flow_{t+1} = Constant + \beta_1 * Alpha_t + \beta_2 * Alpha_t^2 + \beta_3 * Purchase Option Dummy + \beta_4 * Purchase Option Dummy * Alpha_t + residuals$ 

### • Excluding "Fee Based" (fixed effects)

• Flow<sub>t+1</sub> = Constant +  $\beta_1$  \* Alpha<sub>t</sub> +  $\beta_2$  \* Alpha<sup>2</sup><sub>t</sub> +  $\beta_3$  \* MER<sub>t</sub> +  $\beta_4$  \* MER<sub>t</sub> \* Alpha<sub>t</sub> +  $\beta_5$  \* Alpha<sup>2</sup><sub>t</sub> \* MER<sub>t</sub> +  $\beta_6$  \* Trailer Fee<sub>t</sub> +  $\beta_7$  \* Trailer Fee<sub>t</sub> \* Alpha<sub>t</sub> +  $\beta_8$  \* Alpha<sup>2</sup><sub>t</sub> \* Trailer Fee<sub>t</sub> +  $\beta_9$  \* Other Types of Fee<sub>t</sub> +  $\beta_{10}$  \* Other Types of Fee<sub>t</sub> \* Alpha<sub>t</sub> +  $\beta_{11}$  \* controls + residuals

### • Fixed effects by year and FundServ Code

• Note: Appendices IV and V use Fund Return – Market Return and Sharpe Ratio, respectively, and results pertaining to fees are the same.

## Results

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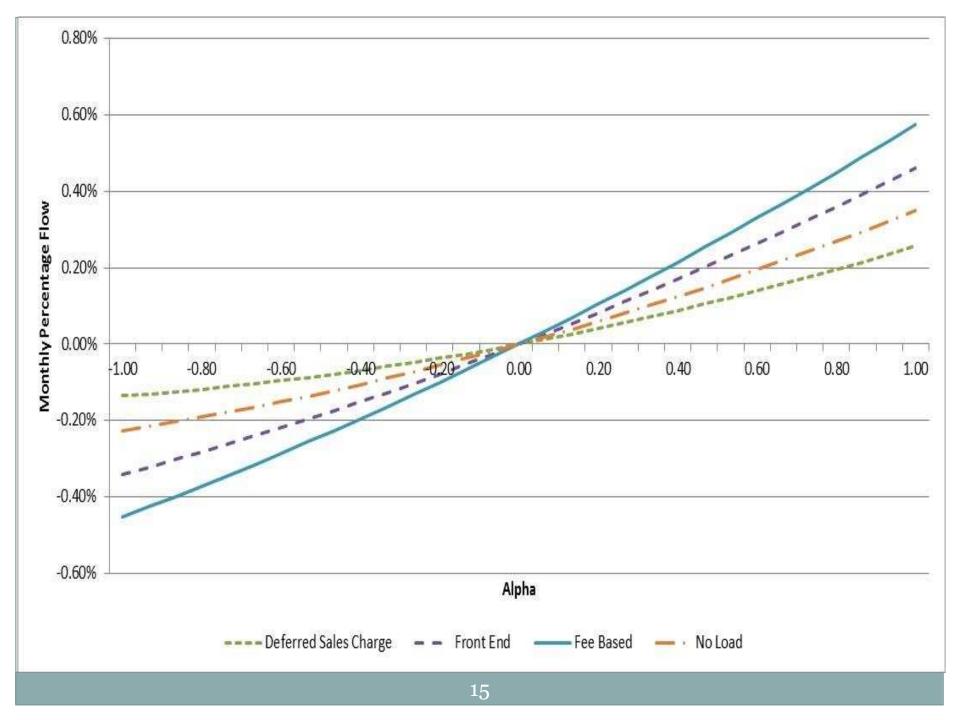
• In general, funds with higher alpha are rewarded with higher future flows.

- For example, all other things being equal, a fund ranked at the **bottom quartile** (25<sup>th</sup> percentile) of all funds for risk adjusted performance loses 0.02% of its AUM in the next month, while a fund performing at the median gains 0.08% of new AUM in the next month, and a top quartile fund receives 0.21% of new AUM in the next month.
- Affiliated broker-dealer flows show a less robust relation between past alpha and future flows, and this relation is often statistically insignificant.

• Fee-based purchase options exhibit significantly higher flow-performance slope on average relative to other purchase options.

- A fund that moves from the top quartile to the bottom performance quartile, for example, loses:
  - × 0.32% of flow relative to AUM under fee based purchase options,
  - × 0.26% under front end purchase options,
  - × 0.19% under no load purchase options, and
  - × 0.13% under deferred sales charge purchase options, controlling for other things being equal.

Panel A. Stand-Alone Fur	ıds						
		Series Cannot be Purchas	ed Directly from the fur	Series Can be Purchased Directly from the fund company (Models 6 - 7)			
	Model 1	Model 2	Model 3	Model 4	Model 5	Model 6	Model 7
Alpha Lagged	0.00148***	0.00103***	0.00107***	0.00119***	0.00250***	0.00370***	0.00354***
	(14.66)	(10.66)	(13.80)	(15.49)	(10.80)	(12.36)	(7.68)
Alpha Lagged ^2	-0.0000172	-0.0000109	-0.0000152	-0.00000403	-0.00000486	0.000685***	0.000608***
	(-0.43)	(-0.27)	(-0.38)	(-0.10)	(-0.12)	(4.17)	(3.70)
Purchase Option Deferred Sales Charge	-0.00355***				-0.00411**		0.106***
	(-3.42)				(-2.41)		(20.46)
Alpha Lagged * Purchase Option Deferred Sales Charge	-0.000719***				-0.00174***		0.000873
	(-4.86)				(-6.82)		(1.27)
Purchase Option Front End		0.00114			-0.00144		0.105***
		(1.07)			(-0.83)		(17.57)
Alpha Lagged * Purchase Option Front End		0.000309**			-0.00116***		0.00156**
		(2.05)			(-4.50)		(2.28)
Purchase Option Fee Based			-0.00178			0.0681***	
			(-0.96)			(11.77)	
Alpha Lagged * Purchase Option Fee Based			0.00143***			0.00127*	
			(4.60)			(1.65)	
Purchase Option No Load				0.00629***	0.00363		0.0968***
				(2.91)	(1.39)		(17.54)
Alpha Lagged * Purchase Option No Load				-0.000825**	-0.00214***		-0.00341***
				(-2.27)	(-5.05)		(-3.50)
Constant	-0.00362***	-0.00562***	-0.00504***	-0.00555***	-0.00301*	-0.0669***	-0.107***
	(-5.08)	(-8.05)	(-8.88)	(-9.80)	(-1.93)	(-28.45)	(-38.63)
Number of Observations	802078	802078	802078	802078	802078	164078	164078
Number of Groups	14357	14357	14357	14357	14357	2407	2407
R <sup>2</sup> within	0.0003	0.0003	0.0003	0.0003	0.0004	0.0015	0.0015
R <sup>2</sup> between	0.0013	0.0006	0.0009	0.0006	0.0014	0.0562	0.2343
R <sup>2</sup> overall	0.0002	0.0003	0.0004	0.0003	0.0001	0.048	0.1385
Wald Chi <sup>2</sup>	280.55***	249.26***	265.36***	256.44***	316.29***	398.55***	992.81***



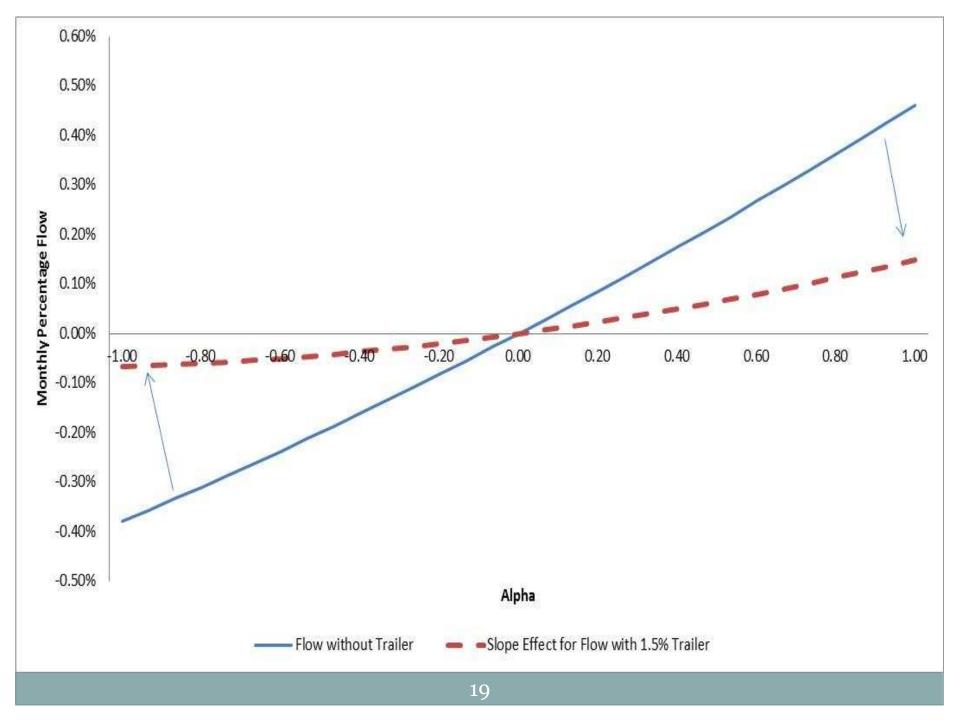
## Subset of Funds Excluding Fee-Based

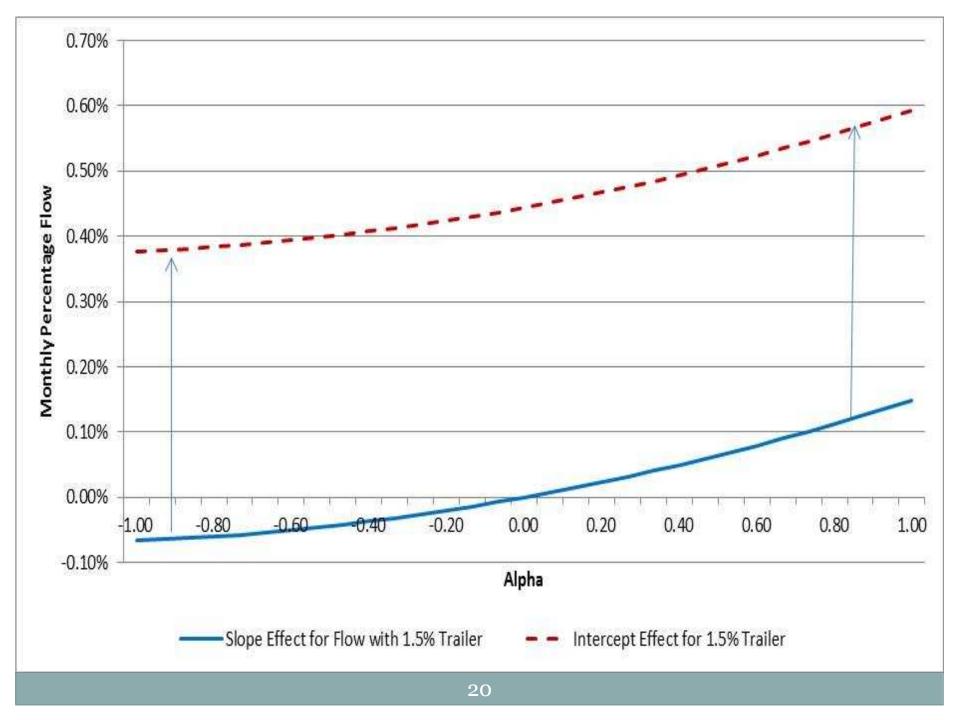
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- A 1.5% increase in trailer fees reduces flow-performance slope by such that for any given improvement in performance, net capital inflows are 65% less than what they would other have been and likewise for any given reduction in performance, net capital outflows are 65% less than what they would have been in the absence of a trailer fee.
  - Example: AT A 1.5% TRAILER, IF A FUND MOVES FROM TOP QUARTILE PERFORMANCE TO BOTTOM QUARTILE PERFORMANCE THEN THE FUND LOSES ROUGHLY 0.08% OF ITS ASSETS. FOR A \$100M FUND, THIS CORRESPONDS TO A LOSS OF \$80,000 IN THE MONTH OF THE PERFORMANCE DROP. BUT THE FUND WOULD HAVE LOST \$260,000 IN THE MONTH OF THE PERFORMANCE DROP IN THE ABSENCE OF THE TRAILER.
- Also, trailer fees increase new flows regardless of past performance. For example, a **1.5%** trailer fee increases the average monthly flows by **0.45%** of AUM each month regardless of past performance.
  - Example: AT A 1.5% TRAILER: \$450,000 EXTRA PER MONTH REGARDLESS OF PERFORMANCE

	Model 1	Model 2	Model 3	Model 4	Model 5	Model 6
Alpha Lagged	0.00563**	0.00371	0.00402*	0.00568**	0.00376	0.00420*
	(2.48)	(1.62)	(1.74)	(2.50)	(1.64)	(1.81)
Management Expense Ratio (MER) %	0.000836**	0.000820**	0.000710*	0.00104***	0.00102***	0.000905**
	(2.27)	(2.23)	(1.91)	(2.80)	(2.75)	(2.42)
Alpha Lagged * Management Expense Ratio	-0.000441***	-0.000394**	-0.000425**	-0.000253	-0.000211	-0.000235
	(-2.67)	(-2.39)	(-2.54)	(-1.48)	(-1.24)	(-1.36)
Trading Expense Ratio (TER) %	0.0000772**	0.0000738**	0.0000747**	0.0000756**	0.0000876**	0.0000885**
	(2.15)	(2.05)	(2.08)	(2.10)	(2.37)	(2.40)
Alpha Lagged * Trading Expense Ratio	-0.00000204	0.00000107	0.000000533	-0.000000124	0.0000243	0.0000229
	(-0.06)	(0.03)	(0.02)	(-0.00)	(0.70)	(0.66)
Maximum Posted Initial Trailer Fee (%)	0.00385**	0.00354**	0.00368**	0.00329*	0.00305*	0.00296*
	(2.24)	(2.06)	(2.14)	(1.91)	(1.77)	(1.68)
Alpha Lagged *Maximum Posted Initial Trailer Fee	-0.00206***	-0.00166***	-0.00184***	-0.00220***	-0.00179***	-0.00208***
	(-6.59)	(-5.19)	(-5.37)	(-7.04)	(-5.57)	(-5.65)
Trailer Slope	0.00972***	0.00959***	0.00970***	0.00977***	0.00968***	0.00977***
	(6.57)	(6.49)	(6.54)	(6.61)	(6.54)	(6.58)
Alpha Lagged * Trailer Slope	0.00246***	0.00235***	0.00238***	0.00237***	0.00226***	0.00227***
	(3.45)	(3.29)	(3.13)	(3.32)	(3.16)	(2.99)
Deferred Sales Charge Year 1 (%)	-0.00904	-0.0107	0.000291	-0.00852	-0.0101	0.000759
	(-0.93)	(-1.10)	(0.02)	(-0.88)	(-1.04)	(0.06)
Alpha Lagged *Deferred Sales Charge Year 1	-0.00115***	-0.00100***	-0.000993***	-0.00115***	-0.00101***	-0.001000***
	(-7.00)	(-6.03)	(-5.66)	(-7.04)	(-6.06)	(-5.70)
Deferred Sales Charge Slope	-0.188***	-0.188***	-0.191***	-0.188***	-0.188***	-0.191***
	(-12.35)	(-12.32)	(-12.36)	(-12.35)	(-12.32)	(-12.36)
Alpha Lagged *Deferred Sales Charge Slope	0.00329	0.00436	0.00429	0.00382	0.00503*	0.00495*
	(1.20)	(1.58)	(1.54)	(1.39)	(1.82)	(1.77)
Front End Commission Paid for DSC purchases (%)	-0.000487	-0.000469	-0.000366	-0.000572	-0.000547	-0.000474
	(-0.75)	(-0.72)	(-0.56)	(-0.88)	(-0.84)	(-0.72)
Alpha Lagged *Sales Commission Paid for DSC	-0.000378***	-0.000332***	-0.000302***	-0.000390***	-0.000342***	-0.000308***
	(-7.37)	(-6.38)	(-5.11)	(-7.58)	(-6.57)	(-5.21)
Maximum Front End Commission (%)			0.00196			0.00193
			(1.29)			(1.27)
Alpha Lagged * Maximum Front End Commission			0.0000610			0.0000722
			(1.13)			(1.33)
Maximum Posted Switch Fee (%)	-0.00129	-0.000615	-0.000652	-0.00121	-0.000487	-0.000475
	(-0.06)	(-0.03)	(-0.03)	(-0.06)	(-0.02)	(-0.02)

	Model 1	Model 2	Model 3	Model 4	Model 5	Model 6
Alpha Lagged * Maximum Posted Switch Fee	0.00236**	0.00277**	0.00258**	0.00230**	0.00269**	0.00246**
	(2.04)	(2.38)	(2.20)	(1.98)	(2.32)	(2.10)
Other payment to Dealer and Broker (%)	-29.24***	7.890*	7.599	-29.23***	7.860*	7.570
	(-6.47)	(1.66)	(1.60)	(-6.46)	(1.65)	(1.59)
Alpha Lagged*Other payment to Dealer and Broker	9.014***	2.580	2.397	8.962***	2.559	2.394
	(2.60)	(0.71)	(0.66)	(2.59)	(0.71)	(0.66)
Front End Commission Paid (%)	-0.0377***	-0.0376***	-0.0376***	-0.0377***	-0.0376***	-0.0376***
	(-33.33)	(-33.26)	(-33.23)	(-33.34)	(-33.27)	(-33.24)
Alpha Lagged * Front End Commission Paid	-0.00162*	-0.00148*	-0.00157*	-0.00155*	-0.00139*	-0.00149*
	(-1.95)	(-1.78)	(-1.88)	(-1.87)	(-1.68)	(-1.79)
Performance Fee (%)			0.00637			0.00637
			(0.93)			(0.93)
Alpha Lagged*Performance Fee			0.0000940			0.000107
			(0.40)			(0.46)
Negotiated Management Fee (%)		-0.0394***	-0.0391***		-0.0394***	-0.0391***
		(-25.16)	(-24.90)		(-25.16)	(-24.90)
Alpha Lagged * Negotiated Management Fee		0.00638***	0.00659***		0.00641***	0.00662***
		(5.40)	(5.51)		(5.43)	(5.53)
Minimum Purchase Amount (\$)			5.94e-10***			5.89e-10**
			(2.59)			(2.57)
Alpha Lagged * Minimum Purchase Amount			-1.30e-10			-1.22e-10
			(-0.87)			(-0.81)
Alpha Lagged^2			( 0.07)	0.000458***	0.000487***	0.000415***
				(3.97)	(4.17)	(2.65)
Alpha Lagged^2 * Management Expense Ratio				-0.000321***	-0.000314***	-0.000308***
				(-4.72)	(-4.62)	(-4.44)
Alpha Lagged^2 * Trading Expense Ratio					-0.0000269*	-0.0000267*
					(-1.86)	(-1.84)
Alpha Lagged^2 *Maximum Posted Initial Trailer Fee						0.000108
						(0.75)
Constant	0.0121	0.0206	-0.0458	0.00928	0.0171	-0.0483
	(0.18)	(0.31)	(-0.55)	(0.14)	(0.26)	(-0.58)
Number of Observations	508121	508121	508121	508121	508121	508121
Number of Groups	9595	9595	9595	9595	9595	9595
R <sup>2</sup> within	0.0034	0.0047	0.0047	0.0035	0.0047	0.0047
R <sup>2</sup> between	0.0138	0.016	0.0072	0.0134	0.0157	0.0069
R <sup>2</sup> overall	0.0067	0.0093	0.006	0.0065	0.009	0.0058
F	81.14***	101.7***	81.05***	75.09***	90.98***	72.04***

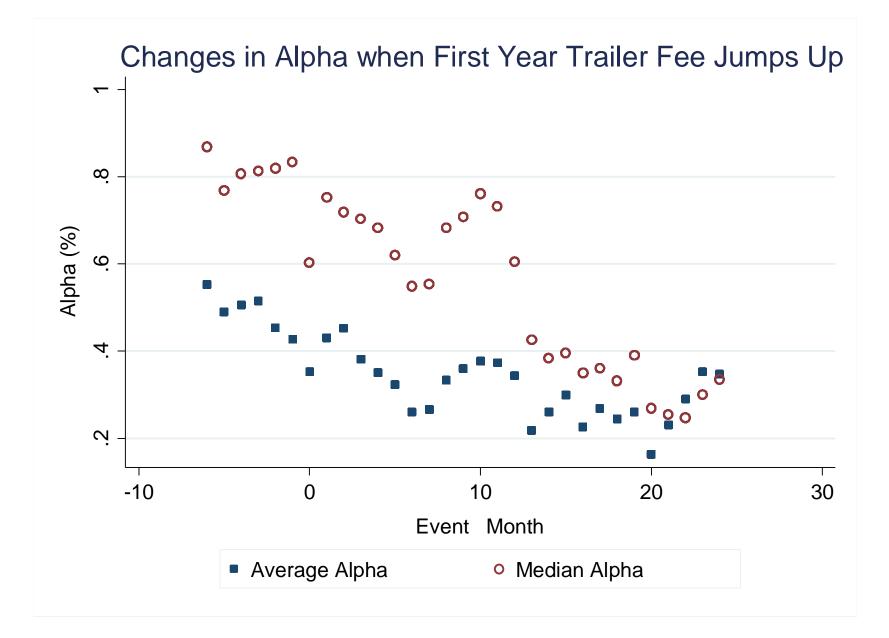


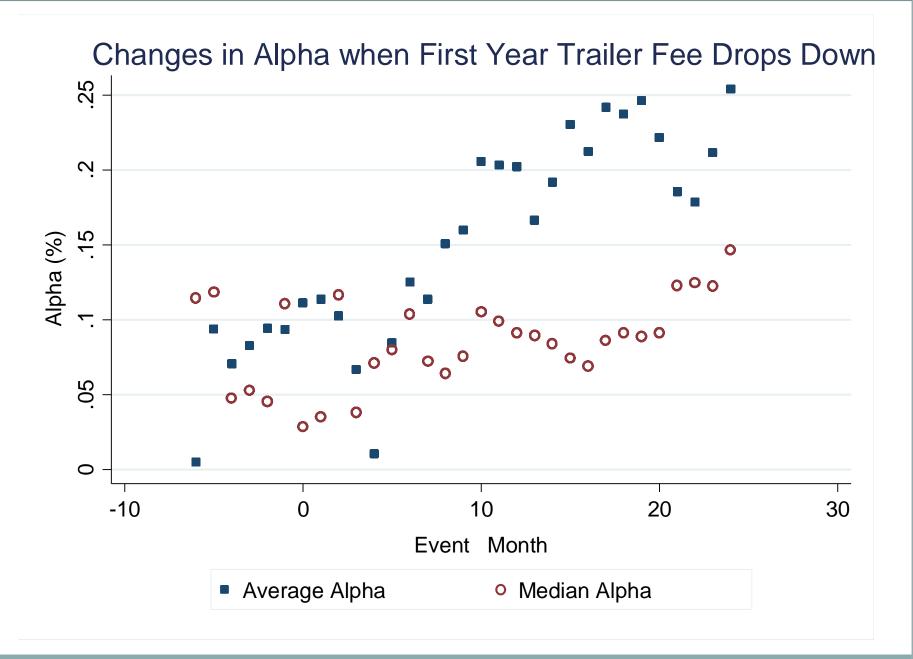


### **Subsequent Performance**

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- For the full sample of all funds, the data indicate that 2.5% of funds permanently increased their trailer fees in the sample period (from an average of 0.39% to 0.78%). Comparison tests of the alphas for these funds from the 6-month prior fee change period to the 24 month post fee change period show alpha dropped by 32.4% on average.
- For the full sample of all funds, the data indicate that 0.6% of funds permanently decreased their trailer fees in the sample period (from an average of 0.42% to 0.27%). Comparison tests of the alphas for these funds from the 6-month prior fee change period to the 24 month post fee change period show alpha increased by 88.4% on average.



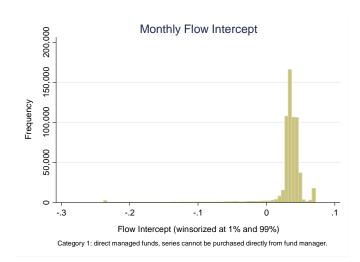


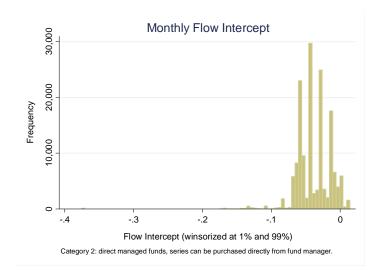
### **Regressions on Future Alpha**

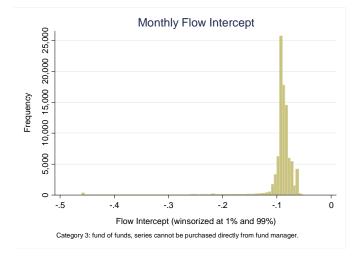
 Regression analyses comparing across funds and over time indicate that funds for which flows are more sensitive to past performance have better risk adjusted performance on average.

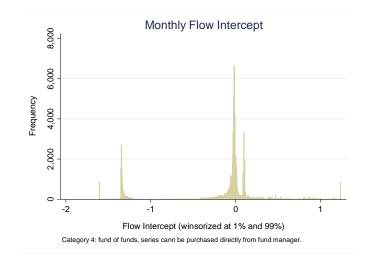
 An increase in trailer fees and deferred sales charges by 1% is indirectly associated with a reduction in future alpha by 1.4% and 0.6% relative to the average monthly alpha, respectively, due to the effects on the flow-performance intercept and slope.

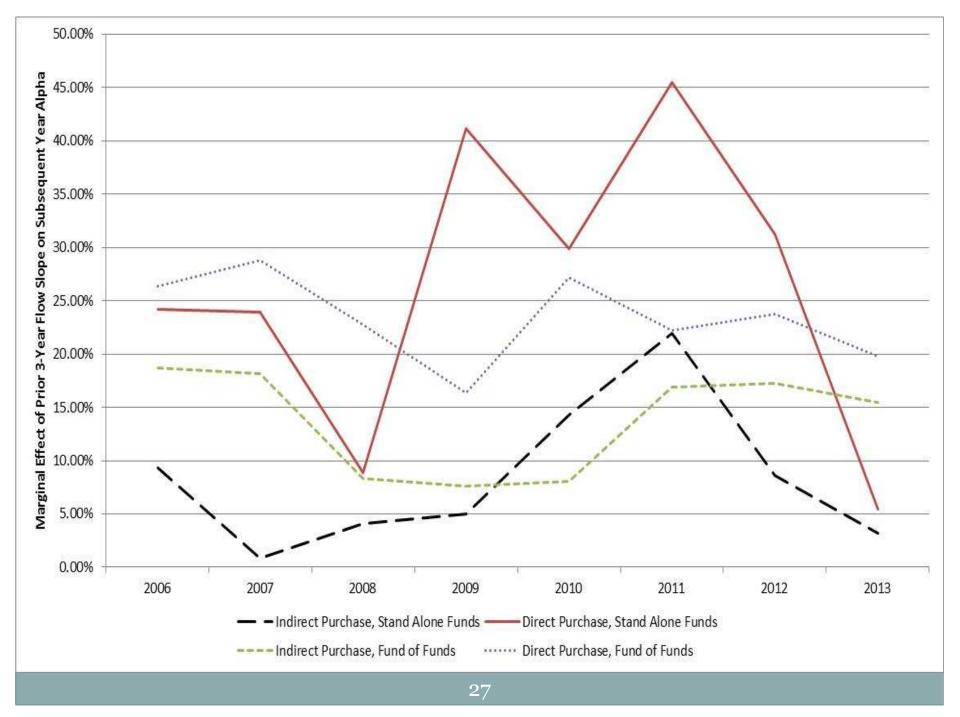
Panel A. Stand-Alone Funds						
	Cannot be Pur	chased Directly	<u>Can be Purchased Directly</u>			
	Cannot be Purchased Directly				e ruichaseu D	<u>irecuy</u>
	Model 1	Model 2	Model 3	Model 4	Model 5	Model 6
Flow Intercept	-0.324***		-0.185***	1.721***		1.555***
	(-5.79)		(-2.70)	(10.93)		(6.62)
Flow Slope		6.126***	5.767***		2.935***	1.367***
		(6.61)	(6.16)		(9.57)	(3.53)
Constant	0.263***	0.257***	0.263***	0.106***	0.0194***	0.0897***
	(126.83)	(175.90)	(94.47)	(17.74)	(10.65)	(8.33)
Observations	492088	412300	412300	132101	107782	107782
Number of groups	9192	8229	8229	1981	1703	1703
R² within	0.0194	0.0271	0.0366	0.0158	0.0176	0.0281
R² between	0.0232	0.0215	0.0284	0.0195	0.0162	0.0233
R² overall	0.0197	0.0204	0.023	0.0142	0.0151	0.021
F	33.47***	43.75***	25.51***	119.4***	91.61***	67.76***











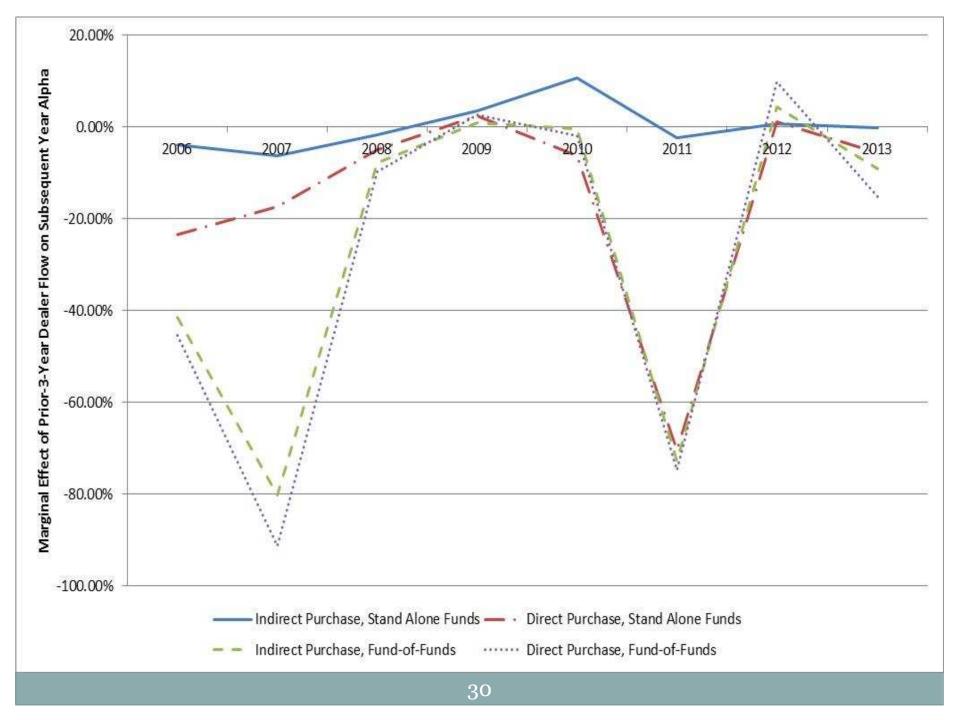
### **Regressions on Future Alpha**

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• Regression analyses comparing across funds and over time indicate that funds which enjoy higher levels of affiliated broker-dealer flows experience lower future alpha on average.

- Relative to a fund that does not enjoy affiliated broker-dealer flows, an indirect purchase stand-alone fund that is at the top quartile of broker-deal flows on average experiences a reduction in future monthly alpha by 0.2% on average.
- The data indicate similar findings for stand-alone funds that can be purchased directly, and fund-of-funds that can and cannot be purchased directly, but some differences in these effects at different points in time.

Panel A: Stand-Alone Funds							
	<u>Cannot be Pu</u>	rchased Directl	<u>y (Model 1-3)</u>	<u>Can be Purchased Directly (Model 4-6)</u>			
	Model 1	Model 2	Model 3	Model 4	Model 5	Model 6	
Flow Intercept	-0.345***		-0.196***	1.337***		1.672***	
	(-6.10)		(-2.83)	(9.79)		(7.88)	
Affiliated Dealer Inflows - Outflows	-1.082***	-0.845***	-0.881***	-0.529***	-0.423***	-0.423***	
	(-5.41)	(-3.64)	(-3.79)	(-7.75)	(-5.30)	(-5.31)	
Flow Slope		5.969***	5.590***		1.562***	0.169*	
		(6.62)	(6.13)		(7.62)	(1.82)	
Constant	0.266***	0.258***	0.265***	0.0985***	0.0438***	0.106***	
	(124.24)	(171.34)	(93.02)	(23.41)	(29.48)	(13.23)	
Observations	492088	412300	412300	161058	133250	133250	
Number of Groups	9192	8229	8229	2377	2067	2067	
R <sup>2</sup> within	0.0001	0.0001	0.0002	0.0009	0.0006	0.0011	
R <sup>2</sup> between	0.0007	0.0023	0.0019	0.0043	0.0025	0.0032	
R <sup>2</sup> overall	0.0005	0.0006	0.0007	0.005	0.0045	0.0032	
F	31.17	28.84	21.91	75.21	41.85	48.60	



### Conclusions

Future fund flows depend on past alpha
 • Exception: affiliated broker-dealer flows

 Some fee structures mitigate the sensitivity of flows to past performance
 Trailer fees and DSC

• Flow without performance mitigates incentives to generate future alpha

• Trailer fees, DSC, affiliated broker-dealer flows

### **Questions?**

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• Thanks very much for your interest!

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