

ALL CONTACTS SUMMARY - 2007/2008	Period April 1, 2007 to March 31st, 2008																								
	Q1-2007/2008					Q2-2007/2008					Q3-2007/2008					Q4-2007/2008					YTD-2007/2008				
	INQUIRIES		COMPLAINTS RECEIVED	TOTAL		INQUIRIES		COMPLAINTS RECEIVED	TOTAL		INQUIRIES		COMPLAINTS RECEIVED	TOTAL		INQUIRIES		COMPLAINTS RECEIVED	TOTAL		INQUIRIES		COMPLAINTS RECEIVED	TOTAL	
	Phone	E-Mails		#	%	Phone	E-Mails		#	%	Phone	E-Mails		#	%	Phone	E-Mails		#	%	Phone	E-Mails		#	%
Account Handling or Suitability or Conflict of Interest and/or " Know Your Client "	16	9	8	33	0%	11	5	11	27	0%	12	11	4	27	0%	19	2	5	26	0%	58	27	28	113	0%
Admin Proceedings or Hearings or Investigations	177	377	81	635	7%	212	184	39	435	6%	129	81	21	231	3%	136	116	16	268	4%	654	758	157	1,569	5%
Complaint Process or Status	155	23	1	179	2%	180	36	2	218	3%	144	53	17	214	3%	118	35	4	157	2%	597	147	24	768	3%
Continuous Disclosure	195	112	25	332	4%	188	56	10	254	3%	123	59	8	190	3%	124	62	4	190	3%	630	289	47	966	3%
Customer Service or Fees Charged or Operational Issues or Account Transfer problems	79	95	37	211	2%	90	41	48	179	2%	63	77	31	171	2%	62	59	23	144	2%	294	272	139	705	2%
General (including Where to Find Info, Forms & Publications)	2,585	49	6	2,640	31%	2112	57	3	2,172	29%	2631	102	10	2,743	37%	3054	139		3,193	44%	10,382	347	19	10,748	35%
Insider Reports & Information	26	7	0	33	0%	21	15		36	0%	23	13		36	0%	14	18		32	0%	84	53	0	137	0%
Insider Trading/Self-Dealing Allegations	7	121	51	179	2%	11	72	32	115	2%	11	49	17	77	1%	15	24	8	47	1%	44	266	108	418	1%
Investor Education & Kits (including Publications line)	27	6	1	34	0%	30	7		37	0%	43	8	1	52	1%	45	13	1	59	1%	145	34	3	182	1%
Penny Stock Dealers	0	0	0	0	0%				0	0%				0	0%				0	0%	0	0	0	0	0%
Policy or Legislation Related and Interpretation	138	60	6	204	2%	182	45	3	230	3%	95	47	7	149	2%	114	26		140	2%	529	178	16	723	2%
Prospectus and Exemptions & Related Filings	175	19	4	198	2%	194	20	5	219	3%	207	29	1	237	3%	136	35	1	172	2%	712	103	11	826	3%
Records Request	25	56	0	81	1%	21	42		63	1%	14	16		30	0%	9	28		37	1%	69	142	0	211	1%
Registration Matters	851	226	19	1,096	13%	795	176	19	990	13%	781	151	6	938	13%	727	110	5	842	12%	3,154	663	49	3,866	13%
Reporting Issuer Matters (including Cease Trade Orders, Default companies, Corporate Governance or Shareholder Rights)	359	193	36	588	7%	343	161	23	527	7%	305	180	15	500	7%	271	178	13	462	6%	1,278	712	87	2,077	7%
Scams and Fraudulent Activities	39	371	26	436	5%	48	445	21	514	7%	53	205	26	284	4%	45	189	24	258	4%	185	1,210	97	1,492	5%
Take-Over & Issuer Bids and Related Party Transactions	25	54	17	96	1%	15	25	7	47	1%	27	3	3	33	0%	35	13	1	49	1%	102	95	28	225	1%
SEDI	757	39	0	796	9%	759	44		803	11%	588	46		634	9%	517	46		563	8%	2,621	175	0	2,796	9%
NRD *	326	5	0	331	4%	333	4		337	4%	369	29		398	5%	328	19		347	5%	1,356	57	0	1,413	5%
FEES (13-502) *	92	8	0	100	1%	96	10		106	1%	302	8		310	4%	108	17		125	2%	598	43	0	641	2%
Other	270	83	13	366	4%	136	38	7	181	2%	92	13	6	111	2%	83	31	6	120	2%	581	165	32	778	3%
TOTAL	6,324	1,913	331	8,568	100%	5,777	1,483	230	7,490	100%	6,012	1,180	173	7,365	100%	5,960	1,160	111	7,231	1	24,073	5,736	845	30,654	1
Of the TOTAL Above, How many are MFDA Complaints?			1					1										1					3		
Of the TOTAL Above, How many are IDA Complaints?			0															0					0		