

ALL CONTACTS SUMMARY - 2004/2005	Period April 1, 2004 to March 31st, 2005																								
	Q1-2004/2005					Q2-2004/2005					Q3-2004/2005					Q4-2004/2005					YTD-2004/2005				
	INQUIRIES		COMPLAINTS	TOTAL		INQUIRIES		COMPLAINTS	TOTAL		INQUIRIES		COMPLAINTS	TOTAL		INQUIRIES		COMPLAINTS	TOTAL		INQUIRIES		COMPLAINTS	TOTAL	
	Phone	E-Mails	RECEIVED	#	%	Phone	E-Mails	RECEIVED	#	%	Phone	E-Mails	RECEIVED	#	%	Phone	E-Mails	RECEIVED	#	%	Phone	E-Mails	Received	#	%
Account Handling or Suitability or Conflict of Interest and/or " Know Your Client "	8	8	10	26	0%	9	7	9	25	0%	12	6	9	27	0%	14	5	16	35	0%	43	26	44	113	0%
Admin Proceedings or Hearings or Investigations	27	74	7	108	1%	50	84	21	155	2%	120	99	33	252	2%	549	172	51	772	7%	746	429	112	1287	3%
Complaint Process or Status	84	13		97	1%	153	11	3	167	2%	151	18	3	172	2%	252	25	2	279	2%	640	67	8	715	2%
Continuous Disclosure	138	82	6	226	2%	193	33	4	230	3%	211	37	13	261	2%	283	73	15	371	3%	825	225	38	1088	3%
Customer Service or Fees Charged or Operational Issues or Account Transfer problems	24	41	17	82	1%	30	25	20	75	1%	27	31	27	85	1%	24	55	42	121	1%	105	152	106	363	1%
General (including Where to Find Info, Forms & Publications)	5,683	120		5,803	61%	3,889	125	1	4015	46%	4,133	101	0	4,234	38%	4,440	135	1	4,576	40%	18,145	481	2	18,628	49%
Insider Reports & Information	14	24		38	0%	32	13	0	45	1%	43	12	0	55	0%	52	16	0	68	1%	141	65	0	206	1%
Insider Trading/Self-Dealing Allegations	4	68	9	81	1%	3	34	5	42	0%	5	31	8	44	0%	7	27	7	41	0%	19	160	29	208	1%
Investor Education & Kits (including Publications line)	84	38	7	129	1%	142	15	5	162	2%	82	12	4	98	1%	169	22	5	196	2%	477	87	21	585	2%
Penny Stock Dealers	31	18	3	52	1%	32	13	1	46	1%	18	4	1	23	0%	27	4	0	31	0%	108	39	5	152	0%
Policy or Legislation Related and Interpretation	119	67	6	192	2%	246	87	12	345	4%	208	70	9	287	3%	274	39	5	318	3%	847	263	32	1142	3%
Prospectus and Exemptions & Related Filings	105	47	2	154	2%	125	30	6	161	2%	171	47	8	226	2%	183	47	5	235	2%	584	171	21	776	2%
Records Request	119	82		201	2%	115	56		171	2%	28	64	0	92	1%	37	56	0	93	1%	299	258	0	557	1%
Registration Matters	480	181	9	670	7%	719	232	15	966	11%	720	205	8	933	8%	811	268	9	1088	10%	2730	886	41	3657	10%
Reporting Issuer Matters (including Cease Trade Orders, Default companies, Corporate Governance or Shareholder Rights)	238	131	13	382	4%	343	137	15	495	6%	405	134	13	552	5%	491	136	16	643	6%	1477	538	57	2072	5%
Scams and Fraudulent Activities	41	188	31	260	3%	52	123	16	191	2%	48	147	17	212	2%	49	229	31	309	3%	190	687	95	972	3%
Take-Over & Issuer Bids and Related Party Transactions	10	7	2	19	0%	17	9	6	32	0%	15	7	1	23	0%	19	16	6	41	0%	61	39	15	115	0%
SEDI	432	78	2	512	5%	682	67		749	9%	668	51	0	719	6%	858	71	0	929	8%	2640	267	2	2909	8%
NRD *	117	14		131	1%	219	16		235	3%	306	38	0	344	3%	269	26	0	295	3%	911	94	0	1005	3%
FEES (13-502) *	87	27	6	120	1%	114	16	2	132	2%	385	31	1	417	4%	240	16	0	256	2%	826	90	9	925	2%
Other	96	156	10	262	3%	150	92	8	250	3%	159	17	10	186	2%	108	38	14	160	1%	513	303	42	858	2%
<b>TOTAL</b>	<b>7,941</b>	<b>1,464</b>	<b>140</b>	<b>9,545</b>	<b>100%</b>	<b>7,315</b>	<b>1,225</b>	<b>149</b>	<b>8,689</b>	<b>100%</b>	<b>7,915</b>	<b>1,162</b>	<b>165</b>	<b>9,242</b>	<b>100%</b>	<b>9,156</b>	<b>1,476</b>	<b>225</b>	<b>10,857</b>	<b>96%</b>	<b>32,327</b>	<b>5,327</b>	<b>679</b>	<b>38,333</b>	<b>100%</b>
Of the TOTAL Above, How many are MFDA Complaints?			3					10					3		5								13		
Of the TOTAL Above, How many are IDA Complaints?			17					11					14					35					28		